

Overview – Changes to Special terms and conditions

Valid from 4 May 2026

This document provides an overview of the main points in the Special terms and conditions that have been changed for PostNord's domestic and international letter services. Any additional amendments to the terms can be found in the full-length conditions on postnord.se.

Service	Point in terms	Name in terms	Brief description of the most important change
<i>Several letter services domestic and international</i>	-	-	1) Name change: PostNord Portal Business to <i>Business Portal</i> . 2) Name change: Skicka Direkt Business to <i>Create Shipping Labels</i> .
Franking Service Franking Service Basic	-	-	The special terms for the two services are merged into one and the same.
First Class International Letter International Letter Shipment First Class and Economy		New paragraph with Denmark-specific requirements	No longer permitted to send letters with goods in a shipment without a barcode to Denmark.
Valuables (direct-payment terms, Swedish only)	2.2	Additional services: Delivery in person	The additional service Delivery in Person is being discontinued for direct-paying customers.

CONTACT

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